



VISION VOLLEYBALL CLUB PLAYER AND PARENT HANDBOOK

This handbook is designed to provide players and parents with important information about Vision Volleyball Club and to serve as a resource for questions that may arise throughout the season. If you need additional information or have any questions at any time, please contact us at 214-799-0158.

You can also find up-to-date and valuable information on our website: visionvolleyballclub.net

Vision Volleyball Club Mission Statement

Our mission at Vision Volleyball Club is to develop student-athletes in all aspects to reach their full potential. Our coaches focus on the "complete athlete" - academics, athleticism, leadership, community impact and teamwork. At Vision Volleyball Club we believe a player's true growth and development is ignited by their passion for the fundamentals, enthusiasm to be a student of the game and resilience during adversity and change.

Our coaches and staff are committed to fostering a safe, positive, and encouraging environment while emphasizing hard work, mental and physical strength, commitment, sportsmanship, teamwork, and character development.

Coaching Staff

At Vision Volleyball Club, one of our primary goals is to provide experienced, high-quality coaches across all programs. We thoughtfully match coaches with teams based on experience, knowledge, coaching ability, and personality to create the best possible athlete experience.

All coaches are:

- IMPACT certified
 - Registered with the North Texas Region (NTR)
 - Background-checked
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Registration and Eligibility

Players and parents must complete the following requirements prior to participating in any Vision Volleyball Club events (excluding tryouts):

- Signed Vision Volleyball Club Financial Agreement
- Current NTR Membership (athlete only)



- Signed Vision Player and Parent Code of Conduct
- Signed Vision Anti-Bullying Policy
- Signed Parent/Player Agreement
- Signed Media Release Waiver

The North Texas Region (NTR) establishes age divisions for training and competition. Age group classifications can be found on the USA Volleyball website.

Financial Commitment

Team fees vary by level and are allocated toward facility and gym rentals, coaching stipends, coaching membership and background check, speed and agility training, uniforms and equipment, tournament entry fees, and coach travel expenses.

To effectively execute our annual program, Vision Volleyball Club must operate within a structured budget. If a family voluntarily withdraws for personal reasons, or if a player is dismissed due to a violation of North Texas Region (NTR) or Vision Volleyball Club policies after signing the financial agreement, the family remains responsible for the full balance of club dues.

Once the player contract is signed and the initial deposit is paid, the athlete is committed to the season with Vision Volleyball Club. Withdrawal prior to the end of the season does not qualify for refunds.

Failure to remain current on the agreed-upon payment schedule may result in the athlete being deemed ineligible to participate in practices or competitions until the account is brought into good standing.

Under no circumstances should coaches collect payments for dues or fees. All payments must be made online. Circumstances that limit participation (including injury, scheduling conflicts, suspension, or other factors) do not waive financial commitment to the club.

For athletes who are 18 years of age at the time of contract signing, a parent or guardian is required to co-sign all registration and financial documentation.

Team Dues & Payment Schedule

(Please reference your team-specific payment agreement for full details)

- Families may choose to pay the full season balance upfront by cash or check will receive a 5% discount for doing so.
- Monthly payments are due on the 1st of each month.



- Payments received after the 10th will incur a \$35 late fee.
- Returned checks will result in a \$35 fee, in addition to any applicable late fees.
- All outstanding balances and fees must be resolved before participation in additional practices or tournaments.

Accepted Payment Methods:

Vision Volleyball Club will utilize LeagueApps for the Initial Deposit and Payment Plan processing.

A deposit is required on Signing Day, with monthly payments due as follows:

1. September 1
2. October 1
3. November 1
4. December 1
5. January 1
6. February 1
7. March 1 (if applicable)
8. April 1 (if applicable)

Season dues remain the responsibility of the family regardless of injury or withdrawal. Please reference your signed contract for full policy details.

If special payment arrangements are needed, Vision Volleyball Club will make every reasonable effort to assist. Requests must be submitted in writing to the Club Director, outlining proposed payment amounts and dates. If approved, a revised agreement will be issued and must be signed.

Multi-Athlete Family Discount

Families with more than one athlete participating in Vision Volleyball Club will receive a 5% discount applied to the second child's annual dues.

Uniforms and Equipment

Uniforms are provided by Vision Volleyball Club, and all athletes are required to wear the complete club-issued uniform – including spandex – for all tournaments, without exception.

Proper care and maintenance of all uniform items are the responsibility of each athlete. Parents are asked to review and follow all care instructions on garment labels to help ensure uniforms remain in excellent condition throughout the season.



Time Commitment

The regular club season runs from November through April or May, depending on team level. Practices will begin in late November, with the first tournaments typically scheduled in December.

Players are expected to demonstrate a strong commitment to attending all scheduled practices and tournaments. Schedules will be distributed via LeagueApps email system. Please note that all schedules are subject to change.

Practices

Athletes are expected to arrive on time and fully prepared for all practices. If an athlete anticipates being late or absent, they must notify their coach at least 24 hours in advance, when possible. Failure to communicate prior to an absence or tardiness is considered unacceptable and may impact the athlete's playing time and participation opportunities.

Consistent attendance is essential to both individual development and overall team success. Any missed practices must be made up within the same week (excluding private lessons or clinics). Failure to complete a make-up session may result in reduced playing time in upcoming tournaments.

Missed training time directly impacts both skill progression and team performance. Attendance, effort, and accountability during practice are key factors in evaluating tournament readiness and determining playing time.

Athletes should plan to arrive 15 minutes prior to practice to ensure adequate time for preparation and readiness to begin at the scheduled start time.

Coaches reserve the right to address ongoing attendance concerns with the athlete, parent, and/or club leadership as needed. Additional team-specific expectations may also be established and are expected to be followed.

Inclement Weather

In the event of inclement weather, Vision Volleyball Club administration will communicate any schedule changes or cancellations directly to parents via LeagueApps email system and on our social media platforms (when able).



Tournaments

Playing time at tournaments is earned. It is equitable, not equal. Practice is where athletes develop and refine their skills, and consistent participation, effort, and demonstrated growth during training directly influence tournament playing time. For guidance on addressing playing time concerns, please refer to the Grievance Procedures section below.

Tournaments are generally held on Saturdays and Sundays. Regional teams may also have select one-day tournaments scheduled either on Saturday or Sunday. Travel tournaments may extend to include Friday and/or Monday, requiring full-day participation. All athletes are expected to arrive at the gym, prepared to warm up, at the time designated by their coach. The standard for Vision Volleyball Club is arrival one hour prior to the first scheduled match, regardless of whether the athlete is competing or officiating.

Detailed pool play, bracket schedules, and event information – including the playing location – are typically released by the tournament director during the week of the event.

For liability and insurance reasons, Vision Volleyball Club coaches, directors, and staff are not permitted to coordinate or provide transportation to or from practices or tournaments.

Officiating and scorekeeping are integral components of tournament play. Each team is required to have 3–4 athletes, along with all coaches, complete the online scorekeeping clinic each season. Parents are also encouraged to participate to better support the team during tournament play. Officiating duties are a shared team responsibility. If a team is assigned to officiate, players are expected to remain on-site and fulfill their responsibilities unless otherwise excused by their head coach.

Grievance Procedures

Competitive team athletics naturally create situations where athletes, parents, and coaches may not always agree with every decision. Understanding when and how to communicate concerns with a coach or Club leadership is an important part of the overall club experience. The most common concern is typically related to playing time.

At Vision Volleyball Club, athletes are encouraged to take ownership of their development and are expected to communicate directly with their coach regarding any volleyball-related concerns, including playing time, before escalating the matter.

Parents are encouraged to engage in the process only after the appropriate steps below have been followed.



Coaches are not required to defend every decision made throughout the season. However, they are expected to provide athletes with feedback and a clear plan for growth and development. Additionally, coaches will not engage in discussions regarding playing time or other sensitive topics during tournaments. If approached during competition, coaches will respectfully decline and request that a meeting be scheduled at an appropriate time.

Grievance Process

To ensure productive and professional communication, the following process must be followed:

- 1. Athlete–Coach Communication**

The athlete meets directly with the coach to discuss the concern.

- 2. Parent–Coach Communication**

If the issue is not resolved, or if there is a reasonable concern, the parent may schedule a meeting with the coach.

- 3. Director-Level Review**

If resolution is still not achieved, the parent may meet with the Club Director. The Club Director may request the presence of the coach and/or athlete as part of the discussion.

All decisions and recommendations made by the Club Director are final and not subject to appeal.

Communication Expectations

- Meetings with coaches should occur after scheduled practice or by appointment, not during tournaments.
 - A 24-hour cooling-off period is strongly recommended before addressing concerns following competitions.
 - It is not appropriate for athletes or parents to discuss concerns with other Vision Volleyball Club members, families, or teams. All matters must be handled through the established process to maintain professionalism and protect team culture.
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Club Commitment

Vision Volleyball Club is committed to fostering a culture of fairness, transparency, and open communication. All concerns are addressed with the athlete’s best interest in mind, with a focus on development, accountability, and team success.

Our goal is to ensure that all players and families feel supported, respected, and confident in the environment we provide – creating a positive and rewarding experience throughout the season.



Social Media and Electronic Communications

Communications involving minor participants must be appropriate, professional, and transparent, in alignment with USA Volleyball's commitment to athlete safety.

Effective communication regarding travel, practice schedules, competition details, and administrative matters between coaches, staff, athletes, and families is essential. However, the use of mobile devices, social media platforms, and other electronic communication tools presents potential risks, including misunderstandings and inappropriate access to athletes if not properly managed.

Improper use of electronic communication may result in misconduct.

The following guidelines apply:

- All electronic communication between adults and athletes must be limited to information directly related to team activities
- Coaches, athletes, and all team personnel must follow appropriate standards regarding the frequency and timing of communications
- All communication should be appropriate, professional, and suitable to be shared with parents or guardians

Parents or guardians may submit a written request to discontinue all electronic communication between their child and club representatives. Upon receipt, this request will be honored immediately without repercussion.

Travel

Travel expenses are the responsibility of each family. For out-of-area events, all team members are required to stay in the designated team hotel. Vision Volleyball Club will secure a block of rooms to provide a group rate, and it is the responsibility of each family to reserve their room under the club block. Please do not book hotel accommodation or airfare until instructed to do so by the club travel coordinator, administration, or coach.

All athletes are expected to arrive at the tournament location the day prior to competition. Any request to arrive outside of this timeframe must receive prior approval from the Club Director. When traveling by air, uniforms and essential items (including medications) should be packed in a carry-on bag and not placed in checked luggage.



Coaches may establish a team curfew. Parents are expected to assist in enforcing all curfew guidelines. Athletes may not leave the hotel without supervision and must adhere to all team rules. The possession or use of alcohol, tobacco, or any controlled substances while representing Vision Volleyball Club is strictly prohibited and will result in immediate dismissal from the trip at the parent or guardian's expense.

Return flights should not be scheduled before 6:00 PM on the final day of competition.

Failure to comply with any travel policies may result in disciplinary action, up to and including removal from the club. The Club Director reserves the right to send an athlete home, at the expense of the parent or guardian, for any violation of club policies or expectations.

Player Expectations

Athletes are expected to adhere to all applicable city, county, state, and federal laws, as well as all Vision Volleyball Club and North Texas Region (NTR) rules and regulations. Violations of these laws, policies, or standards may result in disciplinary action, including removal from the club.

In addition, athletes are expected to:

- Be team-first in all situations, consistently prioritizing the success and well-being of the team
- Maintain a positive attitude, supporting and encouraging teammates both on and off the court
- Demonstrate strong club pride and team spirit
- Lead by example as a leader on and off the court
- Stay focused, intentional, and demonstrate a strong work ethic at every practice and competition
- Always show respect toward teammates, coaches, parents, officials, and opponents
- Refrain from the use, possession, or promotion of tobacco, alcohol, or illegal substances, and avoid environments where such behavior is present
- Take responsibility for maintaining clean and respectful environments (gyms, hotels, transportation, and facilities)
- Strive to be a supportive teammate by uplifting others, contributing to team success, and celebrating achievements together

Vision Volleyball Club reserves the right to place an athlete on probation or suspension for violations of club policies or expectations.

- Probation may allow continued participation in practice while restricting tournament play



- Suspension may result in removal from both practice and competition for a designated period of time

All expectations are designed to support a positive, competitive, and development-focused environment for every athlete.

Multi-Sport Athletes

Vision Volleyball Club expects athletes to make a strong commitment to their team throughout the club season. We recognize that many athletes participate in multiple sports and believe that being a well-rounded athlete can be valuable to overall development.

However, athletes who choose to participate in school or other club sports during the volleyball season must thoughtfully evaluate their commitments in collaboration with their parents and coaches. The following factors should be clearly discussed:

- Identify which sport will take priority in the event of scheduling conflicts
- Evaluate the time commitment necessary to be successful in each activity
- Compare schedules and determine potential conflicts, including missed practices, late arrivals, or tournament absences
- Consider the physical and mental demands associated with balancing multiple commitments
- Assess how participation in other activities may impact their role, contribution, and playing time within the team

All athletes are required to disclose any additional extracurricular commitments during the team selection process and clearly demonstrate that Vision Volleyball Club remains a top priority. Multi-sport athletes are also expected to fully adhere to the practice attendance and participation expectations outlined in this handbook.

Parent Code of Conduct – Tournaments and Practices

Parent involvement is essential to the success of both individual athletes and team culture. Engaged, supportive parents play a critical role in reinforcing the values and standards of Vision Volleyball Club and contribute to a positive club environment within the broader community.

Vision Volleyball Club holds players, coaches, parents, and spectators to a high standard of conduct. Please adhere to the following expectations during practices and tournaments:



- **Respect:**
Show respect at all times to players, coaches, officials, line judges, scorekeepers, opposing teams, and other spectators. Repeated negative behavior may result in restrictions on spectator attendance. Continued non-compliance could ultimately impact the athlete's standing within the club.
- **Positive Support:**
Cheer for your team in a positive and encouraging manner. Negative comments directed toward players, coaches, or opponents are not permitted.
- **Sideline Coaching:**
There is a clear distinction between supporting and coaching. Please refrain from coaching from the sidelines and allow coaches to instruct and guide the team.
- **Interaction with Officials:**
Parents and spectators may not approach or address officials, line judges, or scorekeepers. Any concerns should be directed to the coach, who will address the situation appropriately.
- **Communication with Coaches:**
Open communication is encouraged; however, timing and setting are important. Tournaments are not an appropriate time for discussions regarding concerns such as playing time or team decisions. A 24-hour cooling-off period is required before initiating conversations with coaches regarding concerns.

These expectations are in place to ensure a respectful, competitive, and athlete-centered environment for all participants within Vision Volleyball Club.

Team Parents & Team Culture

Team parents play an important role in helping foster a positive, collaborative, and engaging team culture throughout the season. Each team should have 1–2 designated team parents who support communication, organization, and team connection.

The primary goal of the team parent role is to enhance the athlete experience by promoting team unity, inclusivity, and a supportive environment for both players and families.

Team parents may assist with:

- Coordinating team communication (as needed, in alignment with club guidelines)
- Supporting light team bonding opportunities
- Helping organize occasional team meals or simple activities during tournaments



It is important that all team-related activities remain reasonable, inclusive, and accessible to all families. Team parents should avoid creating overly complex schedules, excessive commitments, or financial burdens for participants.

All efforts should be centered around:

- Encouraging team connection and camaraderie
- Creating a welcoming environment for all athletes and families
- Ensuring opportunities are equitable and optional

A strong team culture is built through consistency, support, and shared experiences, and team parents play a valuable role in helping create that environment in a balanced and thoughtful way.

Recruiting Guidance for Athletes & Parents

Vision Volleyball Club is committed to supporting athletes and families throughout the recruiting process by providing education, resources, and guidance. While we assist in navigating opportunities, college placement is not guaranteed and depends on factors such as ability, academics, position, initiative, and program needs.

Athlete Responsibilities

Athletes are expected to take ownership of their recruiting journey by:

- Maintaining strong academic performance
- Communicating professionally and promptly with college coaches
- Keeping recruiting profiles, video, and contact information updated
- Demonstrating effort, coachability, and positive character
- Representing Vision Volleyball Club with integrity at all times

Parent Responsibilities

Parents play a supportive role and are encouraged to:

- Help athletes stay organized and informed
- Support realistic expectations and appropriate college fit
- Encourage athlete-led communication with college coaches
- Reinforce professionalism and accountability

Communication Expectations

- Monitor and respond to recruiting communication in a timely manner



- Ensure the athlete's email in LeagueApps is accurate and actively used
- Keep the club informed of key recruiting updates (offers, visits, commitments)

Club Support

Vision provides recruiting support through education, guidance, and tools (including workshops and recruiting platforms). This support is meant to complement – not replace – the athlete's personal initiative. Athletes and families should remain patient, realistic, and focused on finding the right academic, athletic, and personal fit.

Insurance Coverage

It is the responsibility of each family to ensure that their athlete is covered under an active medical insurance plan. As part of the required membership fee, the North Texas Region (NTR) provides supplemental sports accident and liability insurance. For additional details regarding this coverage, families may contact the North Texas Region directly.

Participation in volleyball, as with any sport, involves inherent risks. These may include, but are not limited to, injuries, accidents, or illness occurring during training, competition, or travel to and from events.

Vision Volleyball Club is committed to maintaining a safe and structured environment by utilizing appropriate equipment, quality facilities, and established safety protocols. While every effort is made to minimize risk, it cannot be entirely eliminated, and participation assumes acknowledgment of these inherent risks.

Compliance and Disciplinary Action

Adherence to the standards outlined in this handbook, including the Club's Honor Code, is essential to maintaining the integrity, safety, and culture of Vision Volleyball Club. Athletes and families are expected to uphold these expectations at all times – during practices, tournaments, travel, and all club-related activities.

Failure to comply with these standards may result in disciplinary action. Consequences will be determined based on the nature and severity of the violation, as well as any prior conduct, and may include, but are not limited to:

- Immediate removal from a tournament or travel event, including return home at the expense of the parent or guardian



- Suspension or disqualification from future competitions, including both local and travel events
- Financial penalties associated with damages, violations, or additional administrative handling
- Temporary suspension or permanent dismissal from the team or club
- Formal disciplinary action under USA Volleyball and/or North Texas Region policies, which may include extended suspension or permanent ineligibility (including a lifetime ban)

All disciplinary decisions are made with the best interest of the athlete, team, and overall club environment in mind. Vision Volleyball Club reserves the right to enforce consequences deemed appropriate to uphold club standards, ensure accountability, and preserve a positive and respectful culture for all participants.

Heather Woolen

Club Owner | Director

214-799-0158 | heather@visionvolleyballclub.net